

# kitchen collection

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Instructions for use and warranty details

Under-Furniture Vacuum Cleaner

Model Nos.: BIVC3710

 **kLEENmaid**

Dear Customer,

Thank you and congratulations for choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

KLEENMAID

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## Safety Instructions

### European Directives

This appliance conforms to the approved technical regulations and the relevant safety stipulations.

We confirm that it conforms to the following European Directives:

DIN EN 60335-1 (VDE 0700-1):2012-10; EN 60335-1:2012

DIN EN 60335-2-2 (VDE 0700-2):2010-11; EN 60335-2-2:2010; EN 60335-2-2/A11:2012

DIN EN 62233 (VDE 0700-366):2008-11; EN 62233:2008

DIN EN 62233 Ber.1 (VDE 0700-366 Ber.1):2009-04; EN 62233 Ber.1:2008

### General Safety Information

- The Under-Furniture Vacuum Cleaner should only be connected and operated in accordance with the instructions on the label.
- Before using the appliance, ensure that a vacuum bag from the company Swirl® of type A07 has been correctly fitted in the vacuum compartment. One vacuum bag is included as part of the initial delivery. Use of the appliance without a vacuum bag can result in damage to the motor.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should not be allowed to play with the appliance. Cleaning and user maintenance should not be carried out by unsupervised children.
- Do not use damaged appliances and disconnect them from the mains power! If the connection to the mains power is damaged, it must be replaced by the manufacturer or by a similarly qualified person in order to avoid potential danger.
- Repairs and replacement of parts (excluding the vacuum bag) should only be carried out by authorised specialists. For repairs, the appliance must be returned to the manufacturer.
- Should abnormal noises, smells, smoke or other faults occur during usage, unplug the appliance if possible or switch off the mains fuse.
- Never attempt to repair the appliance yourself. Should the seals on the motor housing be broken, the guarantee will irrevocably be rendered invalid.
- Ensure that the castor wheels are not damaged by foreign bodies or liquids. The space in front of the Under-Furniture Vacuum Cleaner must be clean before the appliance is pulled out!
- Never use the pulled-out appliance as a step.
- Attention! Pulled-out appliances create a tripping hazard!
- Attention! Risk of injury! Never open the motor housing when the motor is running!
- We accept no liability for any immediate or subsequent damage resulting from unprofessional installation.

## Purpose and Use of the Appliance

This product is intended exclusively for domestic use. It is not designed for industrial use. The Under-Furniture Vacuum Cleaner should be used exclusively as described in these operating instructions.

Any responsibility of the manufacturer resulting from inappropriate handling or usage not in accordance with these operating instructions is totally negated.

Only type A07 dust bags from Swirl (registered trademark) should be used in the Under-Furniture Vacuum Cleaner. This guarantees an optimal Hypo-allergenic filtration as well as maximum suction power until the dust bag is full.

These dust bags also ensure an optimal protection for the motor.

Furthermore, only original spare parts, accessories and optional accessories should be used.

Replacement bags are available from Kleenmaid. (See back cover for contact details.)



The Under-Furniture Vacuum Cleaner is to be installed in a fixed position and is therefore not suitable for using on the move. Do not vacuum either people or animals. Equally, do not use the accessories on people or animals.

Under no circumstances should the following be vacuumed:

- Small creatures
- Any substances that are harmful to health or are hot, glowing, sharp or rough-edged
- Anything damp or wet
- Easily inflammable or explosive substances or gases

## Scope of Delivery

BIVC3710	Basic Unit, Operating Instructions, Installation Template
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## Care and Maintenance Information

Please only clean the Under-Furniture Vacuum Cleaner with a dry or slightly damp cloth.

## Disposal

### Packaging

To ensure safe transportation to your home, the Under-Furniture Vacuum Cleaner is carefully packed and delivered in a suitable protective packaging. All packing materials are environment-friendly and correspond to the "Green Points" guidelines. They can be separated and disposed of at your local recycling facility without any problems.

Please keep the packaging during the guarantee period of the Under-Furniture Vacuum Cleaner!

### Old Appliances

Old appliances should not be disposed of in the general household waste. They must be taken to an authorised collection point (e.g. recycling depot) for recycling. Electrical appliances in particular contain many recyclable materials that can be recovered and re-used if correctly handled.



This appliance conforms to European Directive 2002/96/EG on waste electrical and electronic equipment – WEEE. The Directive paves the way for effective EU-wide withdrawal and recovery of old appliances.

## Product Description

### Parts of the Appliance

- (1) Appliance flap
- (2) Motor housing
- (3) Suction compartment cover
- (4) Housing



- (5) Electronics unit
- (6) Mains cable



### Electronics unit

- (7) On/off switch
- (8) Run-time adjustment
- (9) Remote control synchronisation (without function for model BIVC3710)



## Operating Instructions

### Dust bag installation/exchange:

The dust bag needs to be changed when the LED control light comes on during operation. The dust bag control light switches off automatically after one minute.

Please note that the space in front of the Under-Furniture Vacuum Cleaner (when pulling it out) must be clean and free of foreign bodies as well as liquids so as not to dirty or damage the rail system.

The Under-Furniture Vacuum Cleaner may only be operated using a Swirl A07 dust bag. No responsibility for any damage will be accepted if a different model or a bag from another manufacturer is used (see Purpose and Use of the Appliance).



Open the flap of the suction compartment cover and pull the Under-Furniture Vacuum Cleaner out using the grip indentation.

Please pull in a straight line and without any violent sideways movements.

Replacement bags are available from Kleenmaid. (See back cover for contact details.)



Push the dust bag downwards into the inner compartment, take it off the vacuum pipe and then close the bag by pulling dust bag fastener.

Dispose of the dust bag in the normal household waste.



Next, take a new Swirl A07 dust bag and push it onto the vacuum pipe. First push the dust bag tab over the vacuum pipe and then push the opening over the vacuum pipe until the bag locks on.

Swirl recommends not unfolding the dust bag when fitting. Once operational, the dust bag will open perfectly on its own.

Close the suction compartment cover carefully and push the appliance all the way in. The Under-Furniture Vacuum Cleaner is now ready for use again.



### **Vacuuming**

Attention! The maximum size that can be vacuumed is 12mm. Using a normal broom, brush the dirt and dust towards the suction aperture of the Under-Furniture Vacuum Cleaner. The Under-Furniture Vacuum Cleaner switches on automatically when the appliance flap is lightly touched. Brush the dirt towards the suction aperture. The Under-Furniture Vacuum Cleaner switches itself off automatically after 15 seconds (factory setting). Dirt can be swept towards the appliance whilst the vacuuming is in progress.



### **Removing the Suction Unit**

Pull the Under-Furniture Vacuum Cleaner completely out of the furniture and remove the plug from the socket.



### **Electronics Operation**

The electronic controls are located on the right-hand side of the suction unit.

#### **On/Off Switch**

There is a rocker switch directly at the front for switching on and off. This can be used for switching off the appliance for long periods.

#### **Run-time Adjustment**

A potentiometer is located next to the rocker switch for adjusting the run-time. The factory run-time setting is 15 seconds. This can be extended or shortened by turning the potentiometer.



## Accessories

### Fitting the Suction Hose

The suction hose can be purchased as an accessory..

Fit the suction hose adapter onto the vacuum pipe. The Under-Furniture Vacuum Cleaner now remains operational until the adapter is removed.

To protect the appliance from damage, it switches itself off after 30 minutes of continuous operation.

## Potential Faults and Likely Solutions

Fault	Likely Solution
Under-Furniture Vacuum Cleaner does not work when the appliance flap is touched	Check that the on/off switch is correctly positioned.
	Check that current is supplied to the appliance and that the appliance is correctly anchored in its housing.
	Check that there is no dirt lodged in the suction aperture preventing the appliance flap from closing properly.
Appliance flap does not close	Check that no dirt is lodged in the suction aperture.
	Check that the appliance flap is correctly positioned on its axis and that it is firmly snapped into place.
Incorrect vacuuming power	Check that the dust bag is not full.
	Check that the dust bag is correctly seated on the vacuum pipe.
	Check that the dust bag is that specified by the manufacturer (Swirl A07).
	Check for damage to the vacuum pipe (appliance sucks in the wrong air).
Suction compartment cover does not close properly	Check that the dust bag is correctly seated on the vacuum pipe.
	Check that the recommended dust bag (Swirl A07) is being used.
	Check that no foreign bodies are lodged between the suction compartment cover and the housing.
Front cover juts out	Appliance not correctly positioned in the housing.
	Appliance incorrectly aligned in relation to the furniture base and the kitchen floor.
Dust bag incorrectly seated on the vacuum pipe	Check that the correct dust bag is being used. To avoid any damage to the motor, the manufacturer specifies the use of the Swirl A07 dust bag.
Appliance flap has fallen off	Place the appliance flap into the flap guides and press firmly. A clear clicking sound can be heard when the appliance flap locks.



## Technical Specifications

Current requirements	230V / 3 A		
Power consumption / stand-by mode	630 Watt / 0,25 Watt		
Power output	630 Watt		
External dimensions	Width:	Depth:	Height:
	365 mm	450 mm	100 mm
Weight	9,6 kg		
Max. size of dirt that can be vacuumed	12 mm		

## KLEENMAID WARRANTY TERMS AND CONDITIONS

1. Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
2. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
3. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
4. Product Identification: -
  - a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
  - b. This Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
  - c. In the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee.
5. What is covered by this Kleenmaid Warranty: -
  - a. The Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
  - b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
  - c. This Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
  - d. This Kleenmaid Warranty: -
    - i. covers a Product purchased as new, manufactured for use in Mainland Australia;
    - ii. commences from the date of delivery of the Product;
    - iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
    - iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
6. What is not Covered by this Kleenmaid Warranty (excluded):-
  - a. any damage or failure to or of the Product or part of the Product:
    - i. due to the Product being inadequately serviced to manufacturer's recommendations;
    - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
    - iii. resulting from excessive use but fair wear and tear is excepted;
    - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
    - v. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;

- vi. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
  - vii. caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
  - viii. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
  - ix. due to the introduction of abnormal heat loads to the Product;
- b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
  - c. initial setup and installation of the Product;
  - d. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
  - e. Products with removed or altered serial numbers;
  - f. consumables such as but not limited to bulbs/globes, glass, seals, filters, batteries and remote controls;
  - g. removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
  - h. cosmetic or structural items; or
  - i. any failures due to interference from or with other products and/or sources.
7. This Kleenmaid Warranty ceases if: -
- a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;
  - b. the Product is rented;
  - c. damage to the Product has occurred as listed in point 7a; or
  - d. there is failure to pay monies owing on invoices as a result of non-warranty work been carried out at the request of the end user as per point 16 below.
8. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
9. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
10. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
11. Replacement items are "like for like" and is not "new for old" and does not indicate in any way that a faulty Product will be replaced with a new part or unit. "Like for like" may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
12. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
13. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
15. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a 'No Fault Found' fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
- Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
17. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
- You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided
18. directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
19. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and call (02) 9310 1207 during business hours.
20. This Kleenmaid Warranty is given by:

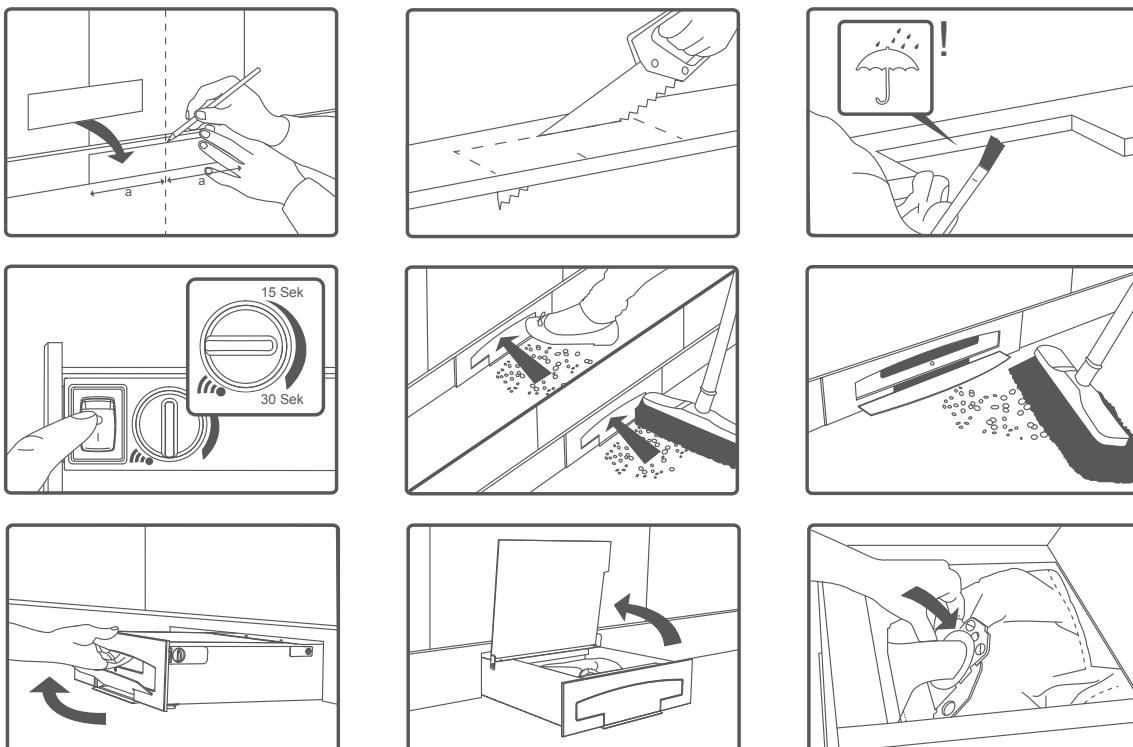
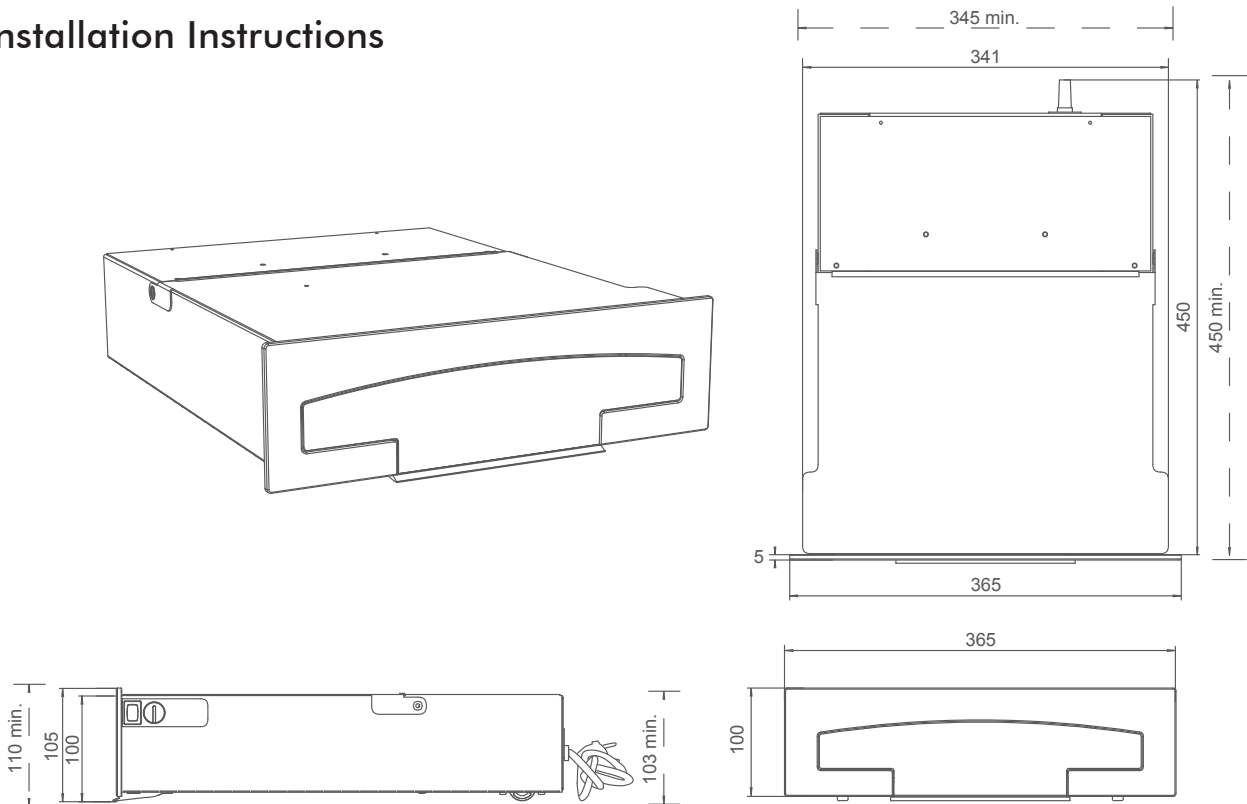
Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid  
 Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015  
 Telephone: (02) 9310 1207

21. Definitions:

- a. **Australian Consumer Law** means the *Competition and Consumer Act 2010* (Cth).
- b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
- c. **Kleenmaid** means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
- d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
- e. **Product** means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
- f. **Warranty Period** means the period of 36 months for domestic use, 12 months for non-domestic use or such alternative period as may be specified.

**UPDATE NOTICE:** This Kleenmaid Warranty is current as at 7 March 2017 but is subject to variation from time to time. For the latest version of the Kleenmaid Warranty, please see our website <http://www.kleenmaid-appliances.com.au/support/your-kleenmaid-warranty> or phone us on (02) 9310 1207.

## Installation Instructions



## Other products available in the Kleenmaid range of appliances

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- | Washing machines
- | Clothes dryers
- | Dishwashers
- | Ovens
- | Cooktops
- | Steam ovens
- | Microwave ovens
- | Built in espresso  
coffee machines
- | Rangehoods
- | Freestanding ovens

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