



Concealed Wiring Installation

Step 1: Plan and measure your installation

Hold up the towel rail against the wall in the desired position and mark the position of the screws for the brackets on the wall. Drill holes in the marked positions and insert the rawl plugs.

Step 2: Connect to the mains supply

Ensure the mains power supply is switched off before attempting to carry out any electrical work. Connect the power feed to the connector terminal block fitted to the towel rail. Insert the terminal block into the protective connection capsule and press the capsule and cables in the bracket/leg. Please Note: Electrical Connections should be done by a qualified electrician.

Step 3: Fixing the Thermorail to the Wall.

If waterproof connection is required, seal the bottom bracket by inserting a ring of silicone adhesive on the back of the bracket. Fix the towel to the wall by screwing the brackets onto the wall using the screws provided. Ensure that no wires are trapped between the wall and the bracket.

Maintenance: Cleaning

The polished stainless steel finish of your Thermorail Heated Towel Rail is hard wearing and easy to maintain. However any harsh scrubbing, scratching or acid based cleaning products will damage the surface of your heated towel rail. Cleaning with a soft clean cloth and non-abrasive cleaning agent will give the best results.

Exposed Wiring Installation

Step 1: Plan and measure your installation

Hold up the towel rail against the wall in the desired position and mark the position of the screws for the brackets on the wall. Drill holes in the marked positions and insert the rawl plugs.

Step 2: Connect to the mains supply

Ensure the mains power supply is switched off before attempting to carry out any electrical work. Remove the grey plastic plug under the lower bracket and insert the light grey grommet. Insert the power supply cable through the grommet in the lower bracket and connect the power feed to the connector terminal block fitted to the towel rail. Insert the terminal block into the protective connection capsule and press the capsule and cables in the bracket/leg. Please Note: Electrical Connections should be done by a qualified electrician.

Step 3: Fixing the Thermorail to the Wall.

If waterproof connection is required, seal the bottom bracket by inserting a ring of silicone adhesive on the back of the bracket. Fix the towel to the wall by screwing the brackets onto the wall using the screws provided. Ensure that no wires are trapped between the wall and the bracket.

! IMPORTANT SAFETY PRECAUTIONS !

- ENSURE ALL ELECTRICAL WORK IS CARRIED OUT BY A QUALIFIED ELECTRICIAN
- THIS PRODUCT IS IP44 RATED AND SHOULD BE INSTALLED IN LINE WITH ALL APPROPRIATE BUILDING REGULATIONS
- ENSURE THAT NO WIRES ARE TRAPPED BETWEEN THE WALL AND THE BRACKET

Thermorail Installation Guide: Warranty

Thermogroup covers all its products with a satisfaction guarantee. In addition Thermogroup will supply a replacement product where a fault is shown to be caused by manufacture, materials or workmanship providing the goods have been installed correctly and according to installation instructions. This guarantee does not include removal, freight or installation costs. Thermogroup's products come with guarantee that cannot be excluded under Australian Consumer Law and you are entitled to a replacement or refund for a major failure & compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Thermorail Swivel Range comes with a 5 year warranty. To use the warranty, repair or service the customer must provide purchase invoice/receipt, and any other relevant details.

If the product develops a fault within the warranty period due to normal wear and tear, Thermorail at its discretion will recognise whether it's a faulty product or not. If it is impossible or not economical for the manufacturer to repair the product, the manufacturer will replace the faulty product with a new unit of the same model or if there is no stock available of the same model, the manufacturer will replace the product with a new unit of a similar size. No responsibility can be taken for altered dimensions and lining up of existing holes.

The repair service offered within the warranty period only covers the faults and problem as developed from the manufacturer's errors. Any damage caused by improper use or carelessness or incorrect wiring is not covered.

Thermorail is not responsible for any monetary loss or injuries caused by improper use of this product.

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Got a question or query? Call our support line free from your land line.
Open 07:30 – 16:30 Mon - Fri

1300 368 631

CONTACT US BY MAIL



Need to find us or want to write a letter to say hello? Feel free to contact us at:

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